



200 River Market Avenue Suite 225
Little Rock, AR 72201
Phone: 501-324-9200 Fax: 501-324-9201
www.estemlr.net

September 18, 2014

Letter of Appeal
Schools and Libraries Division—Correspondence Unit
30 Lanidex Plaza West
Parsippany, NJ 07084-0685

RE: Appeal for eStem High Public School District
FCC Form 486 Application Number: 1004937
Applicant's FCC Form 486 Identifier: EHS486T13
Funding Year 16: 07/01/2013—06/30/2014
Billed Entity Number: 16049169

Form 471 Application Number	921485
Funding Request Number	2514445; 2514485
Service Ordered	Telecommunications Services
Service Provider	Windstream Communications, Inc.
SPIN	143030766
Contract Number	20090236453
Billing Account Number	501-324-9200
Earliest Possible Effective Date of Discount	07/01/2013
Contract Expiration Date	06/30/2014
Pre-Discount Amount	See below

FRN# 2514445	\$ 9,600.00
FRN# 2514485	\$11,400.00

Discount Percentage Approved by the SLD	50%	
Funding Commitment Decision	FRN# 2514445	\$ 1,200.00
	FRN# 2514485	\$ 1,425.00
Funding Commitment Decision Explanation	120-Day 486 Deadline	

eStem High Public School District received a FCDL dated March 5, 2014. The corresponding 486 was filed on March 8, 2014 and identified as complete on that date per the SLD website. Unfortunately, the SLD website had an error on the Cert ID line in Block 4 Line 12 that went unnoticed. (See attached 486.) Additionally, eStem has no record of receiving the letter USAC sends reminding applicants of the upcoming deadline. (eStem has received these letters in the past and immediately filed the 486.)

Upon receipt of the BEAR denial, eStem immediately certified Form 486 1004937 on August 15, 2014 (certification page enclosed).

Since the missed deadline is a result of SLD website problems, lost mail and human error in not catching the Cert ID error in the original Form 486 filed March 8, 2014, eStem High Public School District is asking USAC to grant our appeal and approve reimbursement as awarded in the FCDL dated March 5, 2014.

Please contact our consultant, Sharon Dowdy, with any questions you have regarding this appeal. Her contact information is below and the LOA is attached.

Sincerely,




Mark Milhollen
Chief Financial Officer
eStem Public Charter School

Sharon Dowdy (dba Education Innovations)
E-rate Consultant Registration Number 16062339
325 Callie Court
Wylie, TX 75098

972-442-7633

sdowdy@verizon.net

[Need Help?](#)**FCC Form 486** [Print Preview](#)**Receipt of Service Confirmation and Children's Internet Protection Act and Technology Plan Certification Form**

Applicant's Form Identifier: EHS486T13

FCC Form 486 Number: 1004937

Security Code: 20409

Please record your FCC Form 486 Number and Security Code.
You will need this information if you wish to exit and then
return later to this online FCC Form 486 application.

[Save & Exit](#)[< Previous](#)[Next >](#)[SLD Home](#) | [Contact Us](#)

Client Service Bureau: 1-888-203-8100

© 1997-2013, Universal Service Administrative Company. All Rights Reserved.

Filed 3/8/14
with error in
Block 4 #12.

[Need Help?](#) [Print Preview](#)**FCC Form 486****Receipt of Service Confirmation and Children's Internet Protection Act and Technology Plan Certification Form**

FCC Form 486 Status: COMPLETE

Applicant's Form Identifier: EHS486T13

FCC Form 486 Number: 1004937

(create your own code to identify this FCC Form 486)

Block 1: Billed Entity Information[Need Help?](#)

1. Billed Entity Name: ESTEM HIGH PUBLIC SCHOOL DISTRICT

2. Billed Entity Number: 16049168

3. Funding Year: 2013

4. Complete Mailing Address of Billed Entity:

Address Line 1: 112 WEST THIRD, LEVEL THREE Telephone: (501) 552 - 9080 ext.

Address Line 2 (optional): Fax: () -

City: LITTLE ROCK Email:

State: AR

Zip Code +4: 72201 -

5. Contact Person Information:

Contact Person Name: Mark Milhollen

Contact Information is the same as in Item #4

Address Line 1: 200 River Market Avenue Telephone: (501) 324 - 9200 ext.

Address Line 2: Fax: (501) 324 - 9201

City: Little Rock Email: mmilhollen@estemlr.net

State: AR

Zip Code +4: 72201 -

* Select a radio button above next to the preferred method of contact.

Block 2: Early Filing Information and CIPA Waiver Requests[Need Help?](#)**6a. Early Filing**

CHECK THE BOX BELOW IF THE FRNS ON THIS FCC FORM 486 ARE FOR SERVICES STARTING ON OR BEFORE JULY 31 OF THE FUNDING YEAR.

- ☐ The Funding Requests listed in Block 3 have been approved by USAC as shown in my Funding Commitment Decision Letter (FCDL). I have confirmed with the service provider(s) featured in those Funding Requests that these services will start on or before July 31 of the Funding Year.

Remember: Early filing using Item 6a is an option if and ONLY if services will start within the month of July of the relevant Funding Year, all relevant certifications in Block 4 can be accurately made, and the FCC Form 486 is postmarked on or before July 31 of the Funding Year.

6b. CIPA Waiver

CHECK THE BOX BELOW IF YOU ARE REQUESTING A WAIVER OF CIPA REQUIREMENTS FOR THE SECOND FUNDING YEAR IN WHICH YOU HAVE APPLIED FOR DISCOUNTS IF YOU AS THE BILLED ENTITY ARE THE ADMINISTRATIVE AUTHORITY.

- ☐ I am providing notification that, as of the date of the start of discounted services, I am unable to make the certifications required by the Children's Internet Protection Act, as codified at 47 U.S.C. § 254(h) and (l), because my state or local procurement rules or regulations or competitive bidding requirements prevent the making of the certification(s) otherwise required. I certify that the schools or libraries represented in the Funding Request Number(s) on this FCC Form 486 will be brought into compliance with the CIPA requirements before the start of the Third Funding Year in which they apply for discounts.

(For Libraries for Funding Year 2004: You may also request this waiver for FY2004 if you as the Billed Entity are the Administrative Authority for the library(ies) represented on this FCC Form 486. By checking this box, you are certifying that the libraries represented in the Funding Request Number(s) on this FCC Form 486 will be brought into compliance with the CIPA requirements before the start of Funding Year 2005.)

Block 3: Service Information[Need Help?](#)

7. Please provide the following information for each FCC Form 471 Block 5 (Discount Funding Request) item for which the Billed Entity is indicating that the named service provider may begin submitting invoices to USAC. You will need your FCDL for some of the information required below. Remember: The FRNs listed below must be from the same Funding Year as is listed in Block 1, Item 3.

	(A) FCC Form 471 Application # From FCDL:	(B) Funding Request # (FRN) From FCDL:	(C) Service Provider Identification # (SPIN) From FCDL:	(D) Service Provider Name From FCDL:	(E) Funding Year Service Start Date (Earliest Date that Discounted Services Will Begin):	delete?
1	921485	2514445	143030766	Windstream Communications, Inc.	7/1/2013	
2	921485	2514485	143030766	Windstream Communications, Inc.	7/1/2013	

Block 4: Certifications[Need Help?](#)

8. ☒ I certify that, if required by program rules, the entity(ies) receiving discounted services as indicated on this FCC Form 486 are covered by technology plan(s), that have been approved by a state or other authorized body (i.e., a USAC-certified technology plan approver) prior to the commencement of service and that cover all 12 months of the funding year. Provide the name(s) of the organization(s) that approved a technology plan for any eligible entity that is receiving services covered under this FCC Form 486 or, if EVERY FRN listed in this FCC Form 486 is for services that do not require a technology plan, enter "NONE" here.
Arkansas Department of Education
9. ☒ I certify that the services listed on this FCC Form 486 have been, are planned to be, or are being provided to all or some of the eligible entities identified in the FCC Form 471 application(s) cited above. I certify that there are signed contracts covering all of the services listed on this FCC Form 486 except for those services provided under tariff or on a month-to-month basis. I certify that I am authorized to submit this receipt of service confirmation on behalf of the above-named Billed Entity; that I have examined this request; and that, to the best of my knowledge, information, and belief, all statements of fact contained herein are true.
10. ☒ I understand that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the services receive an appropriate share of benefits from those services. I recognize that I may be audited pursuant to this application and will retain for five years (or whatever retention period is required by the rules in effect at the time of your certification) any and all records, including FCC Forms 479 where required, that I rely upon to complete this form and, if audited, will make available to the Administrator such records.

NOTES FOR COMPLETING THE CERTIFICATIONS IN ITEM 11:

A Billed Entity who is the Administrative Authority must check Item 11a or 11b or 11c. Check only ONE item. If the Billed Entity is not the Administrative Authority, skip to Item 11d. A Billed Entity who represents one or more Administrative Authorities must check Item 11d or 11e. A Billed Entity who represents one or more Administrative Authorities in Funding Years after Funding Year 2001 and who checks Item 11d must check Item 11f or 11g. See the FCC Form 486 Instructions for Item 11, "Special Notes for Billed Entities Who Represent One or More Administrative Authorities."

IF THIS FORM PERTAINS TO A FUNDING YEAR PRIOR TO FUNDING YEAR 2001 (THE FUNDING YEAR BEGINNING JULY 1, 2001), SKIP TO ITEM 12.

11. FOR A BILLED ENTITY WHO IS THE ADMINISTRATIVE AUTHORITY:

I certify that as of the date of the start of discounted services:

- a. ☒ the recipient(s) of service represented in the Funding Request Number(s) on this FCC Form 486 has (have) complied with the requirements of the Children's Internet Protection Act, as codified at 47 U.S.C. § 254(h) and (l).
- b. ☐ pursuant to the Children's Internet Protection Act, as codified at 47 U.S.C. § 254(h) and (l), the recipient(s) of service represented in the Funding Request Number(s) on this FCC Form 486:

(FOR SCHOOLS and FOR LIBRARIES IN THE FIRST FUNDING YEAR FOR PURPOSES OF CIPA) is (are) undertaking such actions, including any necessary procurement procedures, to comply with the requirements of CIPA for the next funding year, but has (have) not completed all requirements of CIPA for this funding year.

(FOR FUNDING YEAR 2003 ONLY: FOR LIBRARIES IN THE SECOND OR THIRD FUNDING YEAR FOR PURPOSES OF CIPA) is (are) in compliance with the requirements of CIPA under 47 U.S.C. § 254(l) and undertaking such actions, including any necessary procurement procedures, to comply with the requirements of CIPA under 47 U.S.C. § 254(h) for the next funding year.

- c. ☐ the Children's Internet Protection Act, as codified at 47 U.S.C. § 254(h) and (l), does not apply because the recipient(s) of service represented in the Funding Request Number(s) on this FCC Form 486 is (are) receiving discount services only for telecommunications services.

FOR A BILLED ENTITY WHO REPRESENTS ONE OR MORE ADMINISTRATIVE AUTHORITIES:

- d. ☐ I certify as the Billed Entity for the consortium that I have collected duly completed and signed FCC Forms 479 from all eligible members of the consortium.
- e. ☐ I certify as the Billed Entity for the consortium that the only services that have been approved for discounts under the universal service support mechanism on behalf of eligible members of the consortium are telecommunications services, and therefore the requirements of the Children's Internet Protection Act, as codified at 47 U.S.C. § 254(h) and (l), do not apply.

For Funding Years after Funding Year 2001: If you checked Item 11d above, check ONE of the boxes below:

- f. ☐ I certify that some or all of the eligible consortium members checked FCC Form 479 Item 6d to seek a CIPA Waiver, and upon request from the Administrator I can provide this information; OR

g. ☐ I certify that no eligible consortium members checked FCC Form 479 Item 6d to seek a CIPA Waiver.

The certification language above is not intended to fully set forth or explain all the requirements of the statute.

Block 4: Signature[Need Help?](#)

14. Printed name of authorized person: Mark Milhollen

15. Title or position of authorized person: Chief Financial Officer

16a. Street Address, P.O. Box, or Route Number:

Address Line 1: 200 River Market Avenue

Address Line 2 (optional): Suite 225

City: Little Rock

State: AR

Zip Code +4: 72201 -

16b. Telephone number of authorized person:

(501) 324 - 9200 ext.

16c. Fax number of authorized person:

(501) 324 - 9201

16d. Email address of authorized person:

mmilhollen@estemlr.net

16e. Name of authorized person's employer: eStem Public Charter School

Exit

[SLD Home](#) | [Contact Us](#)

Client Service Bureau: 1-888-203-8100

© 1997-2013, Universal Service Administrative Company. All Rights Reserved.

Applicant's Form Identifier: 1004937

Contact Person: Mark Milhollen

Entity Number: 16049168

Phone Number: (501) 324-9200

Certifications and Signature

Do not write in this area

486 Application Number: 1004937

12. Cert ID = ERROR: Conversion from type 'XmlNode()' to type 'String' is not valid. :END

13. Date 3/8/2014

14. Printed name of authorized person Mark Milhollen

15. Title or position of authorized person Chief Financial Officer

**16a. Street Address, P.O Box or Route Number 200 River Market Avenue
Suite 225
Little Rock, AR 72201**

16b. Telephone number of authorized person (501) 324 - 9200

16c. Fax number of authorized person: (501) 324-9201

16d. E-mail of authorized person: mmilhollen@estemlr.net

16e. Name of authorized person's employer: eStem Public Charter School

ATTENTION: If you are signing FCC Form 486 using the PIN assigned to you by SLD, you are reminded that using the PIN is equivalent to your handwritten signature on the form. Your use of the PIN to affirm these certifications means that should they prove untrue, you will be held to the same enforcement standards as those who affirm the certifications on paper. Also, by using the PIN, you are affirming that you have the authority to make these certifications and represent the entity featured in Block One of this funding request.

Please Check to affirm your compliance ☒

**486 Application Number:
ESTEM HIGH PUBLIC SCHOOL DISTRICT
112 WEST THIRD, LEVEL THREE
LITTLE ROCK, AR 72201**

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

The Americans with Disabilities Act, the Individuals with Disabilities Education Act and the Rehabilitation Act may impose obligations on entities to make the services purchased with these discounts accessible to and usable by people with disabilities.

**FCC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE
PAPERWORK REDUCTION ACT**

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.

Applicant's Form Identifier: 1004937

Contact Person: Mark Milhollen

Entity Number: 16049168

Phone Number: (501) 324-9200

Certifications and Signature

Do not write in this area

Re-certified
8/15/14 when
BEAR was
denied

486 Application Number: 1004937

12. Cert ID = 1430707

13. Date 8/15/2014

14. Printed name of authorized person Mark Milhollen

15. Title or position of authorized person Chief Financial Officer

**16a. Street Address, P.O Box or Route Number 200 River Market Avenue
Suite 225
Little Rock, AR 72201**

16b. Telephone number of authorized person (501) 324 - 9200

16c. Fax number of authorized person: (501) 324-9201

16d. E-mail of authorized person: mmilhollen@estemlr.net

16e. Name of authorized person's employer: eStem Public Charter School

ATTENTION: If you are signing FCC Form 486 using the PIN assigned to you by SLD, you are reminded that using the PIN is equivalent to your handwritten signature on the form. Your use of the PIN to affirm these certifications means that should they prove untrue, you will be held to the same enforcement standards as those who affirm the certifications on paper. Also, by using the PIN, you are affirming that you have the authority to make these certifications and represent the entity featured in Block One of this funding request.

Please Check to affirm your compliance ☒

**486 Application Number:
ESTEM HIGH PUBLIC SCHOOL DISTRICT
112 WEST THIRD, LEVEL THREE
LITTLE ROCK, AR 72201**

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

The Americans with Disabilities Act, the Individuals with Disabilities Education Act and the Rehabilitation Act may impose obligations on entities to make the services purchased with these discounts accessible to and usable by people with disabilities.

**FCC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE
PAPERWORK REDUCTION ACT**

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.



Universal Service Administrative Company

Schools and Libraries Division

FUNDING COMMITMENT DECISION LETTER
(Funding Year 2013: 07/01/2013 - 06/30/2014)

March 5, 2014

Mark Milhollen
ESTEM HIGH PUBLIC SCHOOL DISTRICT
200 River Market Avenue Suite 225
Little Rock, AR 72201

Re: FCC Form 471 Application Number: 921485
Billed Entity Number (BEN): 16049168
Billed Entity FCC Registration Number (FCC RN):
Applicant's Form Identifier: EHS--471--Tel--IA--13--14

Thank you for your Funding Year 2013 application for Universal Service Support and for any assistance you provided throughout our review. The current status of the funding request(s) in the FCC Form 471 application cited above and featured in the Funding Commitment Report(s) (Report) at the end of this letter is as follows.

- The amount, \$10,500.00 is "Approved."

Please refer to the Report following this letter for specific funding request decisions and explanations. The Universal Service Administrative Company (USAC) is also sending this information to your service provider(s) so preparations can begin for implementing your approved discount(s) after you file FCC Form 486, Receipt of Service Confirmation Form. A guide that provides a definition for each line of the Report is available in the Guide to USAC Letter Reports in the Reference Area of our website.

NEXT STEPS

- Work with your service provider to determine if you will receive discounted bills or if you will request reimbursement from USAC after paying your bills in full.
- Review technology planning approval requirements.
- Review Children's Internet Protection Act (CIPA) requirements.
- File FCC Form 486.
- Invoice USAC using the FCC Form 474, Service Provider Invoice (SPI) Form, or FCC Form 472, Billed Entity Applicant Reimbursement (BEAR) Form, - as products and services are being delivered and billed.

TO APPEAL THIS DECISION:

You have the option of filing an appeal with USAC or directly with the Federal Communications Commission (FCC).

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.

Schools and Libraries Division - Correspondence Unit
30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685
Visit us online at: www.usac.org/sl

FUNDING COMMITMENT REPORT
Billed Entity Name: ESTEM HIGH PUBLIC SCHOOL DISTRICT
BEN: 16049168
Funding Year: 2013

Comment on RAL corrections: Block 1 of the FCC Form 471 (Billed Entity Number) was modified in consultation with the applicant.

FCC Form 471 Application Number: 921485
Funding Request Number: 2514445
Funding Status: Funded
Category of Service: Telecommunications Service
FCC Form 470 Application Number: 860290000714057
SPIN: 143030766
Service Provider Name: Windstream Communications, Inc.
Contract Number: 20090236453
Billing Account Number: 501-324-9200
Multiple Billing Account Numbers: N
Service Start Date: 07/01/2013
Service End Date: N/A
Contract Award Date: 02/06/2009
Contract Expiration Date: 06/30/2014
Site Identifier: 16049169
Number of Months Recurring Service Provided in Funding Year: 12
Annual Pre-discount Amount for Eligible Recurring Charges: \$9,600.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$.00
Pre-discount Amount: \$9,600.00
Discount Percentage Approved by the USAC: 50%
Funding Commitment Decision: \$4,800.00 - FRN approved as submitted

FCDL Date: 03/05/2014
Wave Number: 041
Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2015
Consultant Name: Sharon Dowdy
Consultant Registration Number (CRN): 16062339
Consultant Employer: Sharon Dowdy

FUNDING COMMITMENT REPORT

Billed Entity Name: ESTEM HIGH PUBLIC SCHOOL DISTRICT
BEN: 16049168
Funding Year: 2013



Comment on RAL corrections: Block 1 of the FCC Form 471 (Billed Entity Number) was modified in consultation with the applicant.

FCC Form 471 Application Number: 921485
Funding Request Number: 2514485
Funding Status: Funded
Category of Service: Internet Access
FCC Form 470 Application Number: 617200000721903
SPIN: 143030766
Service Provider Name: Windstream Communications, Inc.
Contract Number: 20090236457
Billing Account Number: 501-324-9200
Multiple Billing Account Numbers: N
Service Start Date: 07/01/2013
Service End Date: N/A
Contract Award Date: 02/06/2009
Contract Expiration Date: 06/30/2017
Site Identifier: 16049169
Number of Months Recurring Service Provided in Funding Year: 12
Annual Pre-discount Amount for Eligible Recurring Charges: \$11,400.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$.00
Pre-discount Amount: \$11,400.00
Discount Percentage Approved by the USAC: 50%
Funding Commitment Decision: \$5,700.00 - FRN approved as submitted

FCDL Date: 03/05/2014
Wave Number: 041
Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2015
Consultant Name: Sharon Dowdy
Consultant Registration Number (CRN): 16062339
Consultant Employer: Sharon Dowdy